2022 ESG Highlights

ESG Ratings









ESG Partnerships











Business Opportunity from Energy Transition



Zero-carbon **Smart Industrial Park**

- Over 183 renewable energy projects in 24 provincial regions
- · Launched first Towngas Smart Energy ecological platform, Tera Planet, with Tencent Cloud



Hydrogen in Hong Kong

- Commissioned first hydrogen extraction pilot project to produce high purity hydrogen (99.97%)
- · Assessing feasibility of supplying hydrogen fuel to buses/heavy cargo trucks
- Exploring potential of building hydrogen refuelling stations



Organic Waste Resource Utilisation

- Organic waste utilisation project in Suzhou Industrial Park coverts organic waste into bio-natural gas
- · Cumulatively processed approximately 500,000 tonnes of organic waste, produced 22 million cubic metres of bio-natural gas by end of 2022



Green and Sustainable Finance

- Towngas Smart Energy is the first energy company in Hong Kong to issue a Sustainability-linked Bond (US\$200 million)
- Over HK\$4.5 billion total in green and sustainable finance for the Group



Second

TERA-Award

Smart Energy Innovation Competition received **275** submissions from 41 countries and regions

Towngas Energy

First Hong Kong-funded clean energy application research institute with the aim of commercialising scientific research results in the field of smart green energy

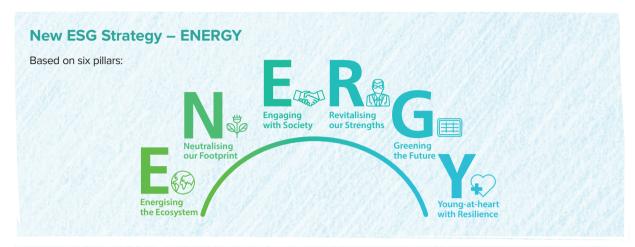


Chinese mainland's first Zero-carbon **Technology** Investment Fund. worth RMB 10 billion,

was launched by Towngas and IDG Capital



ESG Management



ESG Symposium 2022

Invited experts to share insights into ESG standards, decarbonisation strategies and roadmap to combat climate change, creation of shared value and corporate governance. Over 5,000 participants attended online and offline.

Environment

Carbon Neutrality Commitment

Two intermediate targets by 2025:

- Reduce group operational GHG emissions by 10% (2020 baseline)
- Reduce 10 million tonnes of GHG emissions in the environment per year through coal-to-gas, solar photovoltaic power generation, and energy efficiency improvement projects, among others

Climate- and Nature-related Directive Guide

- First Hong Kong company that responded to the Task Force for Nature-related Financial Disclosures (TNFD) framework evaluating biodiversity risk
- Disclosed climate-related financial information in alignment with Recommendations of the Task Force on Climate-related Financial Disclosures (TCFD)



Methane Emissions Reduction

Completed pipeline leakage study and concluded the leakage rate from our pipeline is between the range of 0.045-0.13%

First Carbon Neutral Voyage

First carbon neutral voyage of naphtha from Australia to Hong Kong, with 1,300 tCO₂e offset by a REDD+ project

Town Gas Production



- Carbon intensity of 0.576 kg
 CO₂e/unit of town gas,
 reduced by 25% compared with 2005
- · Around 1% landfill gas in town gas fuel mix

Social

Caring for the Community

- HK\$25 million Towngas Concession Scheme benefitted over 43.000 households
- HK\$10 million Dining Coupon Scheme benefitted approximately 50,000 households during the epidemic
- Volunteer service hours:9,239 (Hong Kong)584,329 (Mainland Utilities)



Diversity and Inclusion

Hong Kong:

- Gender pay ratio (basic salary): 1:1
- 25% of managerial employees were female
- 14 people with disabilities hired
- 17 non-local employees hired



Health and Safety

- 834,799 regular safety inspections for customers (Hong Kong)
- Developed the Smart Controller that connects existing cooking appliances with mobile phones for better customer safety
- Group lost-time injury frequency rate: employees: 0.53 contractors: 0.14 accident per 1,000,000 work-hours
- Network leaks reported by the public per 10km of gas pipes decreased 7% in last 10 years



Resilient Supply Chain

- Adopted the S-Carbon Platform to manage GHG emissions from our supply chain in Hong Kong operations
 - First Asian public utility to work with SGS and Microsoft Hong Kong on the platform
- Over 90% of suppliers¹
 were assessed on CSR
 performance. No significant
 negative impact found



Based on the total purchase value of products and materials.

Governance

ESG-linked Compensation

Variable compensations of the Managing Director and senior executives are linked to material ESG issues, including climate change, health and safety, workplace diversity, etc.

Business Integrity

Provided anti-corruption training to the Board

